

The terms “supplier”, “service provider” and “outsourced process” are all treated the same and called “supplier” in the following.

\* terminology from MDSAP AU P0002 applies  
 \*\*Grades as per Common Terminology Criteria for Adverse Events (CTCAE) 0  
 \*\*\*MDSAP AU P0037 (NC Grading)

